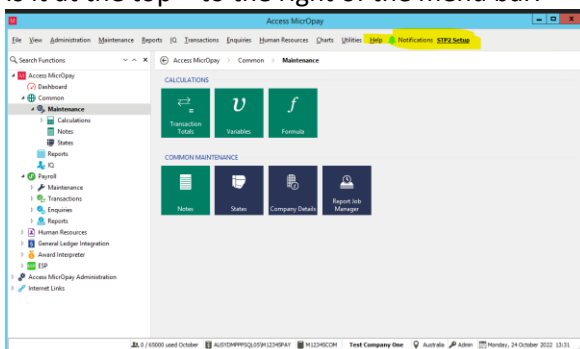| QUESTION	ANSWER
how do i organise a consultant for stp2	On the release email, there will be a link to book consulting. MicrOpay Single Touch Payroll (STP) Phase 2 - 2022 (theaccessgroup.com)
If we map something incorrectly and correct it some time later - does that correct historical information?	Yes. You can remap an item to be categorised as something else. You will then run an STP2 reporting update event, to send the recalculated information through to the ATO
just to clarify do you need to be in admin to enable STP2?	Yes. You need to be logged in as the administrator.
is SP3 compulsory and what is different?	Yes, SP 3 is mandatory. The difference is a change in the reporting of Date of Birth to the ATO
if i enable STP2 in SP2 is then ok to upgrade to SP3	Yes, this is fine
Sorry if I missed it but how do you view the STP2 wizard from Micropay? Is it under Maintenance?	Is it at the top – to the right of the menu bar.
Can I do all the mapping and then get a consultant to verify?	Yes, this consulting would be happy to provide this service for you. It is chargeable
Sorry if this is already been asked - I came in late. Retired codes like JobKeeper - have you given us info?	We are still researching this one and will come back to you.
the stp 2 will be automatic update for me? or i have to do sth to enable it?	Once you have completed your data mapping, you will need to press ENABLE STP2 REPORTING
STP2 is live from Jan 2023, if we require to add new Additions/Deductions, we have to do the update STP2 reporting field according. Correct?	Yes. When you add any new additions / deductions after enabling STP2, you will need to ensure that they have been set up with correct STP2 data mapping information.
is all Deduction after Tax and Addition after Tax should be reported as Exclude from STP Reporting	Yes, that is correct.
is Status " Enable" - new release STP2?	Yes.
what kind of admin access do i need last time it was given it didn't allow end of pay	If logging in as the administrator does not have you the access you require, please contact the help desk for assistance

stp 3 date of birth can this be inputted	Upgrading to SP3 will send date of birth information through to the ATO
What happens if something isn't set up correctly and you send the file to ATO?	The ATO will come back to you, saying that they believe there is an error in your file. You will then correct the data and send and update event, which will correct the data at the ATO end