QUESTION	ANSWER
how do i organise a consultant for stp2	On the release email, there will be a link to book
	consulting.
	MicrOpay Single Touch Payroll (STP) Phase 2 -
	2022 (theaccessgroup.com)
If we map something incorrectly and	Yes. You can remap an item to be categorised
correct it some time later - does that	as something else. You will then run an STP2
correct historical information?	reporting update event, to send the recalculated
	information through to the ATO
just to clarify do you need to be in admin to	Yes. You need to be logged in as the
enable STP2?	administrator.
is SP3 compulsory and what is different?	Yes, SP 3 is mandatory. The difference is a
	change in the reporting of Date of Birth to the
	ATO
if i enable STP2 in SP2 is then ok to upgrade to	Yes, this is fine
SP3	to the table to a standard faile state of the second state
Sorry if I missed it but how do you view the	Is it at the top – to the right of the menu bar.
STP2 wizard from Micropay? Is it under Maintenance?	Ele Yee Administration Meleterance Beyont (0 Innuccion Inguine Heren-Resurces Data Holes Bein Resonances STR State Q. Search Functions ∨ ∧ × (0 Access MoCOpy) Common) Mattenance
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Can I do all the mapping and then get a	Yes, this consulting would be happy to provide
consultant to verify?	this service for you. It is chargeable
Sorry if this is already been asked - I came in	We are still researching this one and will come
late. Retired codes like JobKeeper - have you	back to you.
given us info?	
the stp 2 will be automatic update for me? or i	Once you have completed your data mapping,
have to do sth to enable it?	you will need to press ENABLE STP2 REPORTING
STP2 is live from Jan 2023, if we require to add	Yes. When you add any new additions /
new Additions/Deductions, we have to do the	deductions after enabling STP2, you will need to
update STP2 reporting field according.	ensure that they have been set up with correct
Correct?	STP2 data mapping information.
is all Deduction after Tax and Addition after	Yes, that is correct.
Tax should be reported as Exclude from STP	
Reporting	
is Status " Enable" - new release STP2?	Yes.
what kind of admin access do i need	If logging in as the administrator does not have
last time it was given it didn't allow end of pay	you the access you require, please contact the
	help desk for assistance

stp 3 date of birth can this be inputted	Upgrading to SP3 will send date of birth information through to the ATO
What happens if something isn't set up correctly and you send the file to ATO?	The ATO will come back to you, saying that they believe there is an error in your file. You will then correct the data and send and update event, which will correct the data at the ATO end