

SUCCESS STORY

# Access EasyPay Online helps MHC process payroll anywhere, at anytime

Singapore accounting practice saves time and effort with an easy-to-use solution



Established in 1997, MHC Partnership LLP (hereafter MHC) is a Singapore-based accounting practice that provides accounting, auditing, taxation, corporate secretarial, and consultancy services; both locally and overseas.

## Looking for a cloud solution to facilitate remote payroll processing

An 18-year Access EasyPay customer, MHC was looking for a way to process its payroll remotely due to the challenges posed by Singapore's COVID-19 lockdown. Cheong Kum Foong, Director of MHC, says the practice had been happy with the on-premise version of Access EasyPay, but she needed a solution that would allow her to process payroll while working from home.

"We were very happy with the on-premise version of Access EasyPay, and had been using it since 2003. But when we started to work from home during the COVID-19 lockdown, it became challenging to process our payroll because the solution was only accessible from a computer in our office. I needed to apply for an exemption from the government to go back into our office, which was a very difficult process," says Mrs Cheong.

Company  
**MHC Partnership LLP**

Location  
**Singapore**

Industry  
**Accounting**

Solution  
**Access EasyPay Online**

**For more info, visit:**

**[theaccessgroup.com/en-sg/products/easypay](https://theaccessgroup.com/en-sg/products/easypay)**

**[theaccessgroup.com/en-my/products/easypay](https://theaccessgroup.com/en-my/products/easypay)**

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Cheong Kum Foong, Director, MHC Partnership LLP



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## Simplifying payroll in the cloud with Access EasyPay Online

To overcome these challenges, MHC chose to become one of the first organisations to adopt Access EasyPay Online – the cloud-hosted version of Access EasyPay which further enables the secure processing of payroll, anytime and anywhere.

Mrs Cheong says that Access EasyPay Online provides all the rich features of the on-premise version – like those that help simplify payroll and compliance – along with the ability to process payroll remotely.

“With Access EasyPay Online, I no longer have to travel to the office to process our payroll. I can do it from anywhere, at any time. And I don't have to print out payslips – I can simply email them to our employees. That is the beauty of Access EasyPay Online,” says Mrs Cheong.

“While we initially migrated to Access EasyPay Online because of the COVID-19 lockdown, we now see that it will continue to be very beneficial for our practice.”

## An easy migration to an intuitive and reliable cloud payroll solution

Access EasyPay Online helps payroll professionals avoid the time-consuming tasks that are often required with on-premise software, such as manual product updates. For MHC, this means that it no longer must use the solution on a single dedicated computer and ensure that it has the latest version of Windows installed.

To get started with Access EasyPay Online, all Mrs Cheong needed to do was install a remote desktop connection from her laptop. And she doesn't have to worry about applying software updates – all are automatically applied to Access EasyPay Online, ensuring MHC always has the latest version of the software.

“The migration from the on-premise version to Access EasyPay Online was easy. The solution is very simple-to-use – we didn't even need to undertake any training. And the support we have received from Access has been excellent. They are very fast and helpful,” says Mrs Cheong.

“I recommend Access EasyPay Online for any other professional services firms or businesses. After using EasyPay for so many years, I have full confidence in the solution and Access.”