

SUCCESS STORY

TAMS saves time and money by implementing the right workforce management solution



Background

TAMS is one of Australia's most diverse and accomplished marine service providers offering a broad range of services, including harbour tugs, workboats, vessel charters and qualified marine crew, diving, dredging, mooring equipment supply and installation, and quality fibre rope products. The strategic locations allow TAMS to service clients along the West Australian coast with operations hubs, including a Tug Base, Refit Yard and Rope Loft at Fremantle, Onslow Shore Base, including a Heavy Lift jetty and Laydown Yard at Beadon Creek, Onslow Western Australia.

Managing a remote and mobile workforce of over 400 employees is challenging. The employee data was prone to errors due to the manual handling process; accessing rosters, payroll and HR information was hard and often outdated or incorrect. Reporting was time-consuming due to no single source of data which meant a requirement for a double-checking process.



Company
TAMS

Location
Western Australia

Industry
Marine Solutions and Port Services

Solution
Access Definitiv

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or contact us at **1300 288 224**

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Payroll forms 58% of our overall business costs, so we needed a product that was going to be seamless and adapt to our growing and changing business needs. Access Definitiv has been able to offer that to us as well as provide our business with a solution that not only saves us time but also provides us with an intuitive and innovative solution.
Ashleigh Burnett, Senior Bookkeeper/Payroll at TAM



Challenge	Solution	Results
<ul style="list-style-type: none"> Automate payroll and eliminate manual processes Automate compliance and manage risk Reduce double handling of timesheets Implement permission-based data visibility Implement cloud-based, real-time data capture with security Comprehensive job reporting Mobile app for improving internal communication and employee experience 	<ul style="list-style-type: none"> Eliminates manual processes and reduces errors Automates payroll and compliance processes and manages compliance risk Integrates timesheet data with payroll for efficiency and reduces double handling Permission-based data visibility Delivers real-time data capture and security on a cloud-based platform Comprehensive and powerful reporting Internal communication and employee engagement with a mobile app Managed and serviced solutions in Australia 	<ul style="list-style-type: none"> Streamlined payroll processing saves time and labour Cloud-based, real-time platform A single source of data for real-time reporting Permission-based access for approvals and data access in real-time Mobile app for an improved employee experience Announcement feature for internal communication Data security and sharing improved with permission-based access Cost-saving solution

The challenge

Data entry was time-consuming and excessive due to the time spent coding, entering and double-checking data to ensure it was correct, as only the line managers had access to the project. Multiple approvals were difficult to manage, and there were miscommunications over project costs and rates. Paper timesheets meant double handling of data, missing information, doubling up on data entry, and delays in payroll processing.

The key outcomes TAMS were looking for in a new solution were to:

- Automate payroll processing to eliminate manual processes and reduce errors.
- Automate compliance processes and manage compliance risk.
- Streamline payroll timesheet processing and reduce double handling.
- Permission-based visibility to ensure a unified source of data.
- Implement a cloud-based platform with real-time data capture and security.
- Project, location, department, role, work order, and task-level cost reporting.
- Enhance employee engagement with a mobile app and improve internal communication online.
- Save costs by eliminating rework and administration.

Additionally, TAMS wanted to develop a partnership with an Australian business with a locally supported product.

The solution

TAMS reviewed Access Definitiv for its capabilities and price. Access Definitiv is a cloud-based people management platform for medium to large and complex enterprises.

Access Definitiv addressed TAMS requirements:

- Eliminates manual processes and reduces errors.
- Automated payroll and compliance processes and managed compliance risk.
- Integrates timesheet data with payroll for efficiency and reduces double handling.
- Permission-based data visibility.
- Provide real-time data capture and security on a cloud-based platform.
- Comprehensive and powerful reporting.
- Improves internal communication and employee engagement with a mobile app.

Access Definitiv perfectly fits TAMS workforce management. Access Definitiv support and service is in Australia and provides outsourcing, recruitment, training, and consulting.



As a result of implementing Access Definitiv, TAMS estimated savings of \$32,000 per year due to a reduction in double data entry and a decrease in double data handling.





The result

By integrating time and attendance recording and reporting via a mobile app, Access Definitiv automates payroll processing and compliance to manage risk.

With Access Definitiv, TAMS has transformed its workforce management.

- Streamlined payroll processing saves time and is less labour-intensive.
- There is now a single platform for all workforce data. Data is available in real time, and one source of truth makes reporting much easier and more accurate.
- Using the mobile app, managers access real-time data for approvals based on permission.
- Employees can self-service timesheets, leave requests, and general payroll information through the mobile app.
- Access Definitiv's Announcement feature has improved our internal communication.
- Permission-based, real-time access to cloud-hosted data has improved data security and sharing.
- As a result of implementing Access Definitiv, TAMS estimated savings of \$32,000 per year due to a reduction in double data entry and a decrease in double data handling.



Access Definitiv has significantly improved TAMS' workforce management. The cloud-based workforce management solution makes it easy to access rostering, payroll, and HR information anytime and anywhere.



The Announcement feature is a cost saver and helps us retain our labour pool as we can communicate with our workforce as soon as the vacancy opens up, and we generally fill the position within days.

Ashleigh Burnett, Senior Bookkeeper/
Payroll at TAM



We are Access

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