

CASE STUDY

Alinta Energy's phased adoption of Access Definitiv extends beyond streamlining payroll processing



Background

Alinta Energy dates back over 20 years in Australia, and today is a national energy retailer committed to making energy more affordable.

Alinta Energy is committed to balancing reliability and affordability and considering the future daily; they strive to make this a reality as a retailer and power generator.

Alinta Energy serves and supports consumers and businesses internationally. Their headquarters is in Sydney, New South Wales, with offices in Western Australia, Victoria, Queensland, South Australia, and New Zealand. Alinta Energy employs over 1200 employees.

Most employees are salaried with other payment conditions, including Fly-In/Fly-Out staff and call centre workers.



alintaenergy

That's better™

Company

Alinta Energy

Location

New South Wales

Industry

Gas and Electricity Retailer

Solution

Access Definitiv

For more information, visit:

theaccessgroup.com/en-au

or contact us at **1300 288 224**



I was immediately attracted to the single unified platform since I automatically considered the security aspect. The more systems we use, the increased security risk. //

Lachlan Macpherson - Senior Manager - Finance Operations

Challenge	Approach	Results
<ul style="list-style-type: none"> Managing payroll in an ERP system is challenging due to limited functionality. Payroll errors, discrepancies, and inefficiencies due to inconsistent data and faith in the system. Managing leave and approvals was challenging, leading to rework and additional administration. Lack of holistic workforce management reporting due to disconnected systems. 	<ul style="list-style-type: none"> Requirements list was created to understand and ensure the solution was fit for purpose. After a review of payroll vendors, the conclusion was to engage an Australian-owned and operated vendor for a robust payroll solution. 	<ul style="list-style-type: none"> Implemented a robust and intuitive payroll solution to ensure compliance, improve processing and eliminate inefficiencies and discrepancies. The chosen solution can also grow with this business's needs. Phased implementation starting with payroll. The next phase will be more workforce management features.

What were the challenges?

Alinta Energy's challenge was finding and implementing an effective payroll solution that was intuitive and robust with room for growth. To reduce rework and administration, the proposed solution needed to streamline leave and absence processing.

Alinta Energy needed to:

- Streamline manual workflows by sharing data efficiently.
- Better leave and absence management.
- Offer a mobile app to improve communication and employee experience.
- Deliver comprehensive reporting in real-time.
- Save costs by eliminating rework and administration.

Collaboration with an Australian company that provided well-planned and managed implementation was also a significant factor in the choice.

“ The Access Definitiv implementation team was very accommodating to our requirements to adopt and learn the new payroll system as we envisaged. We phased in the implementation and learned everything along the way. ”

Lachlan Macpherson - Senior Manager - Finance Operations



The Investigation and Selection

A requirements list was created to understand and ensure that the solution met the needs.

With the requirements mapped out, Alinta Energy reviewed payroll vendors. The conclusion was to engage an Australian-owned and operated vendor for a robust payroll solution.

The initial review was standalone payroll solutions that were fit for the purpose like MicrOpay – but after discussions and a demonstration of Access Definitiv, the requirement for a workforce management solution became more apparent for the business. An all-in-one workforce management solution would eliminate the integration of other applications to manage other aspects of workforce management like leave and absence management, rostering, time and attendance, and a mobile app for employee experience.

The Solution

Alinta Energy's payroll and IT team agreed that Access Definitiv was the best fit. Access Definitiv met all the requirements delivering automation, data collection, integration, security, and a better employee experience with the mobile app. Payroll can be automated further with in-built leave management in real-time in the next phase.

Alinta Energy switched to a new payroll solution and gained:


- Intuitive payroll solution that automates the processing and eliminates errors and discrepancies.
- User-friendly mobile app for better employee experience and self-service to minimise administration.
- Effective data sharing with business systems.
- A consultative implementation and change management.



Payroll and IT at Alinta Energy agreed that Access Definitiv provided a secure and intuitive offering. 

Lachlan Macpherson - Senior Manager - Finance Operations



We had aggressive timelines to meet, and the implementation team at Access Definitiv accommodated our tight deadlines and ensured we had a fully implemented payroll solution and kept the internal stakeholders happy. 

Lachlan Macpherson - Senior Manager - Finance Operations



The Result

Implementing Phase 1 - payroll processing in Access Definitiv has automated payroll, data collection, data sharing, and reduced administration costs and delivered better reporting.

The mobile app offers employees and managers a better experience with leave and absence processing.

A tailored implementation was delivered specifically for Alinta Energy. Intuitive and simple to learn, the new payroll solution was easy to adopt.

With Access Definitiv, Alinta Energy now has an improved workforce management solution that allows them to adopt features as they see fit for their business.

Access Definitiv has proven to be a valuable workforce management solution for Alinta Energy.

- Streamlined payroll processing in-house. Processing payroll is less labour-intensive and time-consuming.
- Multiple departments can access real-time reporting from a single data source.
- Employees can self-serve using the mobile app.
- Several challenges related to data security and data sharing have been overcome.
- Ongoing support from The Access Group for troubleshooting or issues via the Helpdesk and for further developments and enhancements.

With the Access Definitiv mobile app, employees have a better employee experience, autonomy, and visibility for the business. In addition, they have a single data source for cost and time savings.



We are Access

The Access Group is one of the leading providers of business management software to mid-sized organisations in the UK, Ireland, and Asia Pacific. It helps more than 60,000 customers across commercial and not-for-profit sectors become more productive and efficient. Its innovative Access Workspace cloud solutions transform the way business software is used, giving every employee the freedom to do more. Founded in 1991, The Access Group employs approximately 5,000 people, including 900 in the APAC region.