Access UBS BSM

January 2024 Release Note

About these Release Notes

Welcome to the Access UBS BSM Release Notes!

This document outlines all you need to know about this version of the software, it will provide you with a brief summary of the changes, and by using the hyperlinks you will be able to easily navigate through the document to find out detailed information about the new features, including screenshots and videos where appropriate.

Please refer to the table of contents for a full list of what is included.

About Access UBS BSM

Access UBS BSM allows you to create and maintain all the essential information which will be used in property management.

Table of Contents

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Release Summary

Access UBS BSM v2024.0

Important Note:
- You will need to disable your Anti-virus before you install the new update as some Anti-virus can interfere and prevent a successful installation.
- After successfully installing the update (whether via Online Update or using the Installer), you must restart your computer for the configuration changes to take effect.

The following major features are included in this release, please select the appropriate links if you would like more details on the features. The features are grouped by Product/Area to help you find the information you need easily.

Product Policy

Update on Product Terms and Conditions

Product Terms and Conditions has been updated.

Read more about this feature

General

Issue Resolutions

Addressed concerns to enhance user experience, ensuring stability, reliability, and efficiency. By giving priority to bug fixes, our objective is to enhance customer satisfaction, foster trust, and lay a solid foundation for future development and updates.

Read more about this feature

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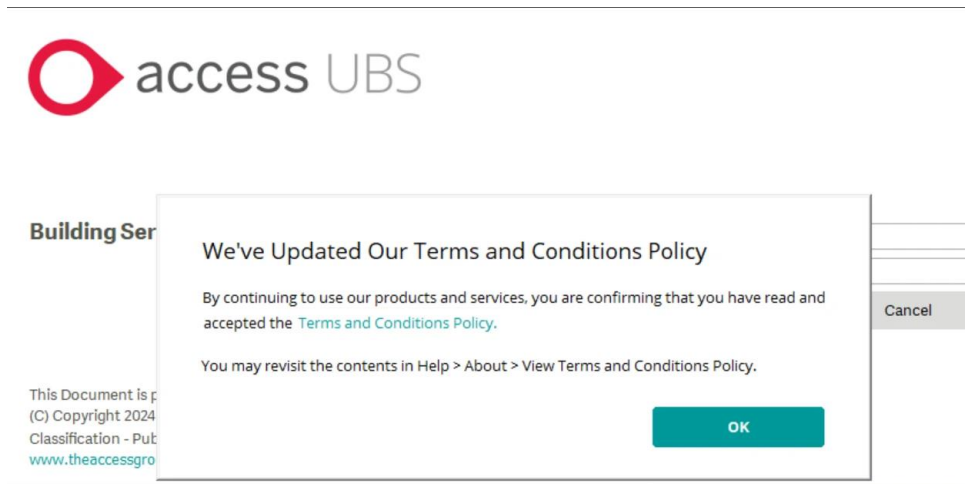www.theaccessgroup.com

Release Contents

The below section describes the features in more detail, including screenshots and videos where appropriate, this is ordered by the products/modules identified in Release Summary section.
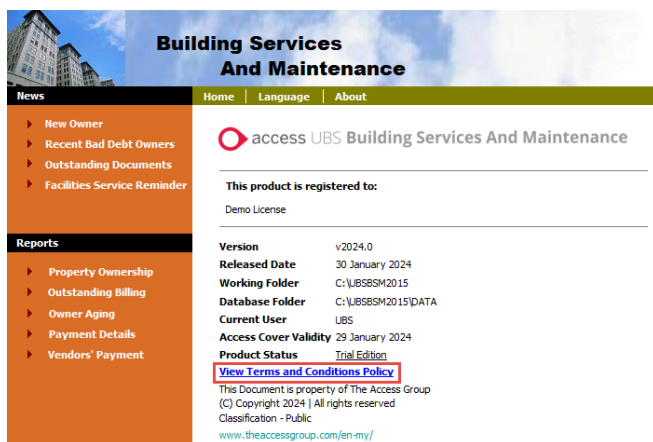
Product Policy

Update on Product Terms and Conditions

Product Terms and Conditions have been updated; you can view the content from the following screens. Please ensure that you are connected to the internet before clicking on the menu.
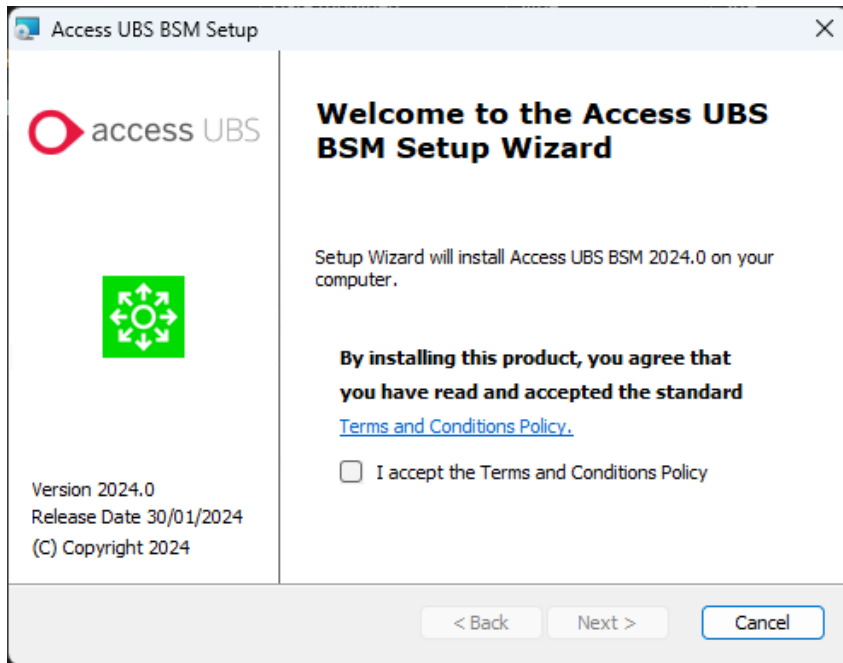
Log in page:

About:

Installer:

Sample:

General

Issue Resolutions

Here is the compilation of addressed concerns:

- In late charge report, record number show as asterisk (*) if exceeded 99
- OU Sage version to Access version icon name remain as Sage BSM
- User is not able to rename/remove system company

How to Contact Us

The Release Summary and Contents are also available from the Access Support Community
https://download.my.accessacloud.com/

For further information related to this release or how to upgrade please use the following contacts:

Your Account Manager or Customer Success Manager

Support department

- Email
    - o APAC.support.my@theaccessgroup.com (UBS Customer Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
    - o APAC.Channel.SupportMY@theaccessgroup.com (UBS Partner Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
- Tel
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General Website:
https://www.theaccessgroup.com/