Access UBS Accounting, Inventory & Billing

December 2025 Release Notes

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Release Documentation
Version 2025.4

Welcome to the latest version of our Access UBS Accounting, Inventory & Billing Release Notes!

This document serves as your comprehensive guide to the updates and enhancements in Version 2025.3. It includes a detailed summary of the changes, including user-friendly links for deeper insights into each new enhancement.

Kindly refer to the Table of Contents for a detailed overview of all the content covered in this document. It will guide you to detailed sections on new features, enhancements, and additional resources to help you make the most of the latest version.

Overview of Access UBS Accounting, Inventory & Billing

Access UBS Accounting & Billing is a comprehensive financial management software designed for small and medium-sized enterprises (SMEs) in Malaysia. It streamlines various tasks, including customer and supplier payments, sales orders, purchase orders, goods receipt notes, and delivery notes. With a user-friendly interface, effortless compliance features, and support for SST (Sales and Service Tax) filings, UBS Accounting & Billing helps businesses efficiently manage their finances and promote growth.

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Access UBS Inventory & Billing is a system designed for efficient inventory management in businesses. It provides features such as instant stock updates, precise tracking of inventory movement (including shipments and deliveries), an order entry module, multi-currency support, and comprehensive tracking. Access UBS Inventory & Billing streamlines inventory processes, enhances accuracy, and supports efficient business operations.

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Release Summary

Access UBS Accounting, Inventory & Billing v2025.4

Important Note:

- **Disable Antivirus Software:** Before installing the new update, temporarily disable your antivirus program. Some antivirus software may interfere with the installation process.

- **Restart Required:** After completing the update installation (whether via Online Update or using the Installer), restart your computer to apply the configuration changes.

- **Update License Activation:** If you are using an older version of UBS AIB (before v2022.4), download and run the Service Component Patcher to ensure your license activates correctly.

- **Service Component Patcher:** If you are already on Access UBS v2024.2 and did not get the OU notification, please go to the Download Page to download and run the patch file named Online Update Patcher. When you reopen the application, the OU notification will be prompted.

This release includes the following major features. To explore more details about each feature, please select the relevant links. The features are organized by Product/Area to help you easily locate the information you need.

MyeInvoice

Cancel eInvoice

Enables users to cancel validated eInvoices submitted to LHDN within the 72-hour compliance window, with comprehensive error handling, status management, and edit-resubmit workflow capabilities.

Read more about this feature

Search TIN

Introduces automated Tax Identification Number (TIN) search functionality for both customers and suppliers, supporting single and batch operations with integration to LHDN's TIN search API to eliminate manual data entry and improve data accuracy.

Read more about this feature

Customer and Supplier Configuration Enhancements

Enhanced filtering capabilities and TIN management features in Customer and Supplier Configuration screens, including filters for BRN/Identification and TIN status, plus individual TIN removal functionality.

Read more about this feature

General

Issue Resolution

We have addressed key concerns to enhance user experience, ensuring stability, reliability, and efficiency. Our focus on resolving bugs aims to boost customer satisfaction, foster trust, and establish a solid foundation for future development and updates.

Read more about this feature

Release Contents

The following section provides detailed descriptions of the features, including relevant screenshots and videos where applicable. Features are organized according to the products/modules in the Release Summary section.

MyeInvoice

Cancel eInvoice

Access UBS AIB introduces comprehensive eInvoice cancellation capabilities, enabling users to cancel validated eInvoices submitted to LHDN in compliance with Malaysian eInvoicing regulations.

Key Features:

Cancel Single Validated eInvoice

- Cancel validated eInvoices directly from the Action dropdown menu in the Outgoing Dashboard
- System enforces LHDN's 72-hour cancellation window from validation timestamp
- Prevents cancellation of invoices with linked credit/debit notes to maintain data integrity
- Real-time validation prevents LHDN API errors

Cancelled Status Management

- Dedicated "Cancelled" status for invoices in the eInvoicing dashboard
- Clear visual indicators distinguish cancelled invoices from other statuses
- Filter options to view cancelled invoices separately
- Status tracking throughout the cancellation lifecycle

Edit and Resubmit Workflow

- Edit cancelled eInvoices without creating new transactions from scratch
- Resubmit corrected invoices to LHDN after editing
- Maintains transaction history and audit trail
- Streamlined correction process for improved efficiency

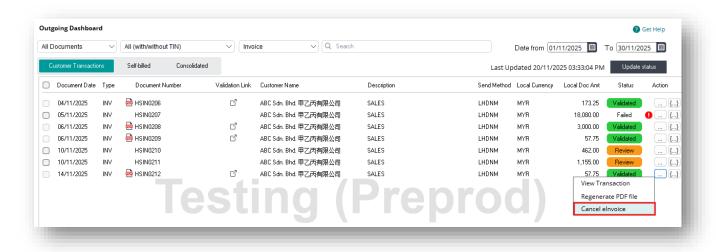**Error Handling and Logging**

- Comprehensive error logging for all cancellation operations
- Detailed log files track successful and failed cancellation attempts
- Summary reports showing total processed, successful, and failed cancellations
- User-friendly error messages guide corrective actions

This feature ensures compliance with LHDN regulations while providing users with efficient tools to manage eInvoice corrections and maintain data accuracy.

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How?

Go to eInvoicing…Outgoing Dashboard…Select document with status = Validated…Click on Cancel eInvoice

*Note: Please note that validated invoice that are linked to any credit note or debit note are not allowed to cancelled

Search TIN

Access UBS AIB introduces automated Tax Identification Number (TIN) search functionality, enabling users to retrieve and validate TIN information directly from LHDN for both customers and suppliers.

Key Features:

Single TIN Search

- Search TIN for individual customers or suppliers directly from Configuration screens

- Multiple search methods: by BRN/Identification, by Name, or by Both

- Real-time LHDN API integration for accurate TIN retrieval

- Automatic updating of customer/supplier records with retrieved TIN values

- Visual feedback during search process with loading indicators

Batch TIN Search

- Process up to 100 customer or supplier records in a single batch operation

- Flexible filtering options to identify records requiring TIN search

- Dropdown selection for search method: BRN/Identification, Name, or Both

- Respects LHDN's 60 requests per minute (RPM) rate limit

- Batch operation summary showing total processed, successful, and failed searches

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Search Method Options

- **Search by BRN/Identification:** Use business registration numbers for precise matching

- **Search by Name:** Use customer/supplier names for entities without BRN

- **Search by Both:** Combine both identifiers for maximum accuracy

Filtering Capabilities

- Filter customers/suppliers by TIN status: All, With TIN, Without TIN

- Filter by BRN/Identification status: All, With BRN/Identification, Without BRN/Identification

- Combination filtering to identify specific record sets requiring TIN search

- Easy identification of records needing TIN updates

Error Handling and Reporting

- Summary popup displays total processed, successful, and failed searches

- Detailed log reports identify which records succeeded or failed

- Clear error messages for API connectivity issues

- Batch size validation prevents exceeding 100-record limit

- Field validation ensures required data exists before search
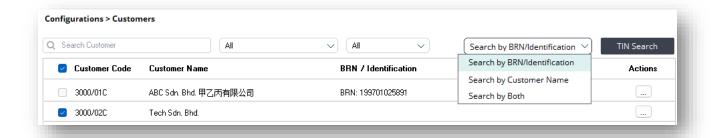
TIN Management

- Remove TIN values for individual customers or suppliers via line action menu

- Update incorrect or outdated TIN information

- Maintain clean TIN data without affecting other records

This feature significantly reduces manual data entry, minimizes human error, and ensures accurate tax identification data for eInvoicing compliance.

How?

Go to eInvoicing…Customer or Supplier configuration

1. Select one or multiple customers/suppliers
2. Select the search method (either by BRN/Identification, Customer/Supplier Name or Both
3. Click on TIN Search button
   - The system will use the existing configuration details to submit a request to LHDN for TIN verification. Please ensure that all information is accurate before initiating the TIN search process, as incorrect details may result in failure to obtain the TIN from LHDN.

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Customer and Supplier Configuration Enhancement

Access UBS introduces enhanced filtering and data management capabilities in Customer and Supplier Configuration screens to support efficient TIN management and data organization.

Key Features:

Advanced Filtering Options

- TIN Status Filter: All, With TIN, Without TIN

- BRN/Identification Filter: All, With BRN/Identification, Without BRN/Identification

- Combined filter application for precise record identification

Individual TIN Management

- Remove TIN for individual customers via line action menu

- Remove TIN for individual suppliers via line action menu

- Selective TIN deletion without affecting other customer/supplier data

- Support for correcting incorrect or outdated TIN values

Improved User Experience

- Visual indicators for filter selection

- Quick access to TIN management functions

- Streamlined workflow for batch TIN operations

- Clear identification of records requiring attention

These enhancements work seamlessly with the Search TIN functionality to provide comprehensive TIN data management capabilities.

General

Issue Resolutions

Here is a summary of the concerns that have been addressed:

- Fixed an issue where the User Defined Detail Invoice amount field access control was not enforced correctly
- Fixed an issue where foreign currency Payment Vouchers displayed incorrect currency codes
- Fixed an issue where the cursor jumped to incorrect field when using Enter key in Purchase Credit Note posting function
- Fixed an issue where Chinese characters in item descriptions sometimes caused "Invalid JSON file" errors during eInvoice transmission to LHDN

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How to Contact Us

The Release Summary and Contents are also available from the Access Support Community

https://download.my.accessacloud.com/

For further information related to this release or how to upgrade please use the following contacts:

Your Account Manager or Customer Success Manager

Support department

- Email
    - APAC.support.my@theaccessgroup.com (UBS Customer Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
    - APAC.Channel.SupportMY@theaccessgroup.com (UBS Partner Inquiry) – Product UBS Accounting and Billing, Inventory and Billing, UBS Payroll, UBS POS, and UBS BSM
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