

Service Overview

FlightPath for Volcanic Single Bespoke Page

Together we'll land this implementation





FlightPath your Access software journey

We believe wholeheartedly that the functionality that our software offers our customers is very important, but it is only half of the value equation, how the system is rolled out is critical if full value from your new investment is to be achieved.

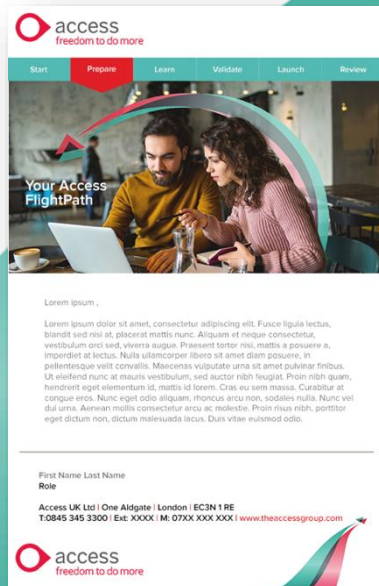
We also know that you may view new software implementations with some trepidation and many customers can find this period daunting. In fact for some customers, this may be the first software roll out they have managed.

We recognise this and we have designed our implementation services to help ensure you have a great experience and are looked after along the way, so that the whole process is less daunting... this is our FlightPath implementation approach.

In this Service Overview we explain your options and what is contained within the FlightPath Packages available to help implement your software, along with the additional services you can opt to include.

FlightPath: your six stage journey to success

We'll be sending you regular updates to keep you on track and ensure it is clear where you are on the journey - every step of the way.



6. Review

Check-in to see how you are progressing

5. Launch

Get the product into your colleagues' hands

4. Validation

Ensure all is working to your expectation

3. Learning

See what the product can do and train your colleagues

2. Preparation

Configure your systems in readiness

1. Getting started

Familiarise yourself with the process and product

You have control, but we are never far from your side.

Each FlightPath implementation programme from Access follows a well-defined journey with key milestones. These milestones represent – at a high level – the individual phases of your implementation journey. We'll be using these milestones to help us both track and communicate progress towards successfully launching to your users. Our aim is to give you value from your investment as quickly and as fully as possible. Using our years of software deployment expertise, we have defined the FlightPath methodology. This is a journey based on best practice and designed to deliver timely value to you and your colleagues. And while it is ultimately your journey, we are here to support you all along the way.

Clear roles and responsibilities

At the 'Getting Started' milestone phase, you will receive a Welcome Pack. In here you'll find clarity on roles and responsibilities. What you'll need to do, and what we will do. Crucially our FlightPath approach also clarifies our joint expectations, helping us both understand the process that we will jointly commit to, in order to successfully launch your chosen software to your end-users in a timely and efficient manner.



FlightPath for Volcanic Single Page

The tables below summarise what's included within the FlightPath packages. We will help you choose the package that's right for you but please review this table to ensure your understanding.

FlightPath A
Overview Design and delivery of one bespoke webpage to be added to your live recruitment website. Project timeframe 3 weeks, if further time is required, then refer to sales.
FlightPath Content Access to static page design for feedback purposes Access to bespoke webpage on staging environment
Included FlightPath Services Design kick off call Bespoke page design Bespoke page reveal Bespoke page development and QA Deployment to your live website
Additional Services available Additional design consultancy Additional bespoke pages

Greater detail is provided within the tables on the following pages.

Product features enabled per FlightPath package for Volcanic Pro

Feature	Summary	Flightpath A
Access to your webpage design	You will be provided with access to your page's design to leave feedback directly to your designer.	●
Access to your bespoke page on a staging environment	Your bespoke page will be added to a staging environment so you can content load it before it is deployed to your live site.	●

Implementation services included in FlightPath for Volcanic Pro

Feature	Summary	FlightPath A
Design kick off call	A call with your consultant and design lead to capture design requirements for your bespoke page.	●
Bespoke page design	Designer will mock-up your bespoke page based on information gathered in the introductory call.	●
Bespoke page reveal	Reveal webpage design and gather feedback.	●
Bespoke page development	We will build and QA your new bespoke page before deploying it to a staging environment.	●
Deployment to your live website	We will deploy your new bespoke page to your live recruitment website.	●

Additional Services available for Volcanic Pro

On top of the services included within the standard FlightPath packages, the table below highlights the additional value-added services that our consulting teams can provide. Please take some time to review these.

Additional design consultancy	Additional design consultancy for your page, charged on a time and materials basis
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Additional bespoke pages	Additional bespoke design pages.
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Please see our [complete service catalogue](#) for a complete list of additional services provided.



About the Access Group:

The Access Group has been recognised in The Sunday Times Tech Track 100 in 2019 and is a leading provider of business software to mid-sized UK organisations. It helps more than 32,000 customers across commercial and not-for-profit sectors become more productive and efficient. Its innovative Access Workspace cloud platform transforms the way business software is used, giving every employee the freedom to do more.

Established in 1991, The Access Group, with an enterprise valuation of over £1billion, employs more than 2,300 staff.

For more information about The Access Group, visit:
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