Access Mintsoft Services Catalogue

At Access we pride ourselves on the depth and breadth of skills across our 400 certified professional services employees. These Consultants, Programme Managers, Project Managers, Trainers and Solution Architects are here to provide you with the industry expertise and product best practices that help you deploy, adopt, operate and integrate our market leading software applications. Either on-premise, or in the Cloud. Our Professional Services teams help hundreds of customers like you, every week, to improve their productivity, increase their efficiency and ultimately provide them with the freedom to do more.

Mintsoft Features and Additional Functionality

Software Functionality	Description	Customer Outcome	Pricing
Hand Held Scanners	Hand Held Scanner User - Discounts for multiple users available. Training for existing customers below. Training included in FlightPath B projects still in progress.	Access to the Mintsoft Hand Held Scanner android application for named users. Training is available below at additional cost, if required.	Fixed Price per user per month
Document Design Set Up & Training	Document Design allows you to tailor printed documents from Mintsoft, such as labels and delivery notes. We will train you whilst building one of your desired documents, so you can add further documents yourself following the session.	Following the 90 minute session, we will have tailored one of your documents whilst training you how to do it yourself in the future. You will need Microsoft Word installed for this activity.	Fixed Price + one off service cost
Batch Scheduling Set Up & Training	Batch scheduling allows you to automatically release waves of orders for picking and processing into your warehouse, based on certain criteria you specify.	A single 30 minute session which activates the batch scheduling module and trains you on how to configure it yourself in the future.	Fixed Price + one off service cost
Order Rules Set Up & Training	Order rules allow you to perform powerful actions on your orders as they are imported, based on field contents. Some examples of this are performing multiple offshore post code courier service switching, Auto Holding orders based on Product Categories or selecting shipping service based on product categories.	A single 90 minute session which activates Order Rules and trains you on how to configure it. You should come prepared with some examples of what you require in advance. There is further information on this module, conditions and functions on the help guide.	Fixed Price + one off service cost
White Labelling / Custom Portal Set Up	Brand your customer portal in your Company's colours with your logo. Assistance embedding the portal into your company's URL/Domain.	Your customer portal now reflects your branding, colour scheme and logo. No training will be provided during this.	Fixed Price + one off service cost

Professional Services & Training

Service	Description	Customer Outcome	Pricing
Additional User Training	90 Minute training delivered remotely via screen sharing and conference call. Training could cover Hand Held Scanners usage, Connections, General Usage, Admin Tasks etc.	Additional dedicated 90 minute training sessions with one of our professional services team allows you to recover areas or learn about new features. Suitable for existing customers or new projects that require additional support	Fixed price
Mintsoft API Workshop	Discussions and support with external providers on interfacing to and from Access Mintsoft using the Access Mintsoft API.	Typically two 90 minute sessions. First to walk through the API and advise on best practice with Mintsoft calls. Then a second session facilitate testing once built. Further support sessions can be purchased at £200 per 90 minute session.	Fixed price
New Connector On-Boarding	Allow us to add connectors from our existing Library for you, saving you time and effort. This covers E-Commerce and Courier connectors. We understand this can be daunting or time consuming, this service takes the pressure from you and lets us handle it on your behalf.	Our FlightPath delivery helps you set up a connector during onboarding. After training you are free to add more yourself. We will connect Mintsoft to the E-Commerce or Courier connector. Confirm API validity, conduct a basic data flow test, for example an order synch into Mintsoft or Courier label generated. This is only available for connections that currently exist in the Mintsoft system.	Fixed price per Connector
New Client On-Boarding	Allow us to help you onboard your new 3PL Client into Mintsoft. We will assist with the initial takeon, saving you time and effort and providing a smooth transition for your customer.	We will add client information, including the company registration, customs information you provide to us. Upload the client's initial inventory and products, using the standard templates. We will provide assistance with how to set up pricing. And we will add upto 2 existing E-Commerce and 2 existing Courier connections for the client.	Fixed price
Other Training and Assistance	Our dedicated services team can offer you additional, help, support, data work and configuration beyond what is included in your FlightPath onboarding. Please speak to us if you have any extra requirements.		£POA

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