



Enhanced cuts down administration with integrated expense management

Enhanced is a software consultancy company that helps businesses to improve their IT infrastructure. Established in 1994, the company employs 35 staff and turns over three million pounds per annum. Before purchasing aCloud Expense, Enhanced were already using financial management software from Access Group.

About Enhanced

- Software provider offering consultancy services
- Employ 35 staff
- Use financial management software from Access Group

Aims

- Getting rid of an inefficient spread
- Syncing expense software with their financial management system
- Calculating mileage claims accurately

Approach

- aCloud Expense integrated with finance system
- Set up within six weeks
- Used without the need for training

Results

- Better quality of data entering the system
- Faster expense processes
- Time spent on administration reduced by a day per month

The challenge

Enhanced were relying on spreadsheets to manage their expenses. This wasted time, because administrators had to record information in spreadsheets before processing it within the finance system.

Finance Director, Jeremy Gill, explained: “Our existing expense process was time-consuming and a real duplication of effort. In fact, rekeying claims took up to a day each month.” The company wanted to resolve this inefficiency so that Finance could focus on larger projects.

Enhanced also needed a system that would let them accurately calculate vehicle mileage. Too often, employees were relying on guesswork when entering mileage claims, making it easy to under or overpay them.

The solution

aCloud Expense was integrated with Enhanced’s finance system to create an end-to-end workflow. This allowed them to submit, approve and pay expenses without re-entering data. “Everything comes through pre-coded, so there’s very little for me to do,” explained Laura Cox, Finance Administrator at Enhanced.

The implementation went smoothly, with Enhanced finding the system simple to set up and start using. Jeremy explained: “We were up and running within six weeks without training. We set it up ourselves – I didn’t need to get Access involved once.”

As aCloud Expense was available on a pay-per-user payment model, Enhanced knew the solution would up or downscale to their needs.

The result

aCloud Expense has improved data quality and sped up expense processing at Enhanced. Lena James, the manager responsible for initially approving expenses, said: “Expenses come to me ready to be authorised. In one click, it’s done.” In addition, Lena spends less time querying expenses. “The intuitive design means that the majority of information is correct first time,” she continued.

The integration with their financial management system has reduced administration. With electronic data capture and transfer, tasks that took hours are complete in minutes.

aCloud Expense’s postcode checker also helped solve Enhanced’s expense pain. The auto-calculation of distance travelled prevents employees from entering inaccurate claims. Also, the software’s online access lets employees submit expenses upon finishing their journey.